

Special Advisory Group

8 September 2017

Public Meeting? Type of meeting Time 9.00 am Yes Advisory

group

Temporary Committee Room - First Floor - Civic Centre, St Peter's Square, Venue

Wolverhampton WV1 1SH

Membership

Chair Cllr Andrew Johnson (Lab)

Labour Conservative **Liberal Democrat**

Cllr Wendy Thompson

Cllr Paul Singh

Cllr Mary Bateman

Cllr Roger Lawrence

Cllr Rita Potter Cllr John Reynolds

Cllr Sandra Samuels OBE

Cllr Stephen Simkins

Quorum for this meeting is three Councillors.

Information for the Public

If you have any queries about this meeting, please contact the Democratic Services team:

Contact **Dereck Francis**

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Copies of other agendas and reports are available from:

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Agenda

Part 1 – items open to the press and public

Item No. Title

- 1 Apologies for absence
- 2 Declarations of interests
- Minutes of the previous meeting 7 July 2017 (Pages 3 4) [For approval]
- 4 Matters arising

[To consider any matters arising from the minutes of the previous meeting]

DECISION ITEMS

5 **Community Governance Review** (Pages 5 - 10)

[To provide an update on the progress of the community governance review for the rest of the city, following the decision not to proceed with the implementation of a parish council for the two Tettenhall wards]

CITY OF WOLVERHAMPTON C O U N C I L

Special Advisory Group No: 3

Minutes - 7 July 2017

Attendance

Members of the Special Advisory Group

Cllr Andrew Johnson (Chair)

Cllr Mary Bateman

Cllr Roger Lawrence

Cllr Rita Potter

Cllr John Reynolds

Cllr Sandra Samuels OBE

Cllr Stephen Simkins

Cllr Wendy Thompson

Employees

Dereck Francis Democratic Services Officer
Kevin O'Keefe Director of Governance
Martyn Sargeant Head of Democratic Services

Part 1 – items open to the press and public

Item No. Title

1 Apologies for absence

No apologies for absence were received for the meeting.

2 Declarations of interests

No declarations of interests were made.

3 Minutes of the previous meeting - 2 May 20217

Resolved:

That the minutes of the meeting held on 2 May 2017 be approved as a correct record and signed by the Chair.

4 Matters arising

There were no matters arising from the minutes of the previous meeting.

5 Community Governance Review

Martyn Sargeant, Head of Democratic Support presented the update report on the community governance review in relation to Tettenhall Wightick and Tettenhall Regis and for the citywide review. He reported that the consultation work did not provide a conclusive clear steer on whether to hold a referendum on the proposal to introduce a parish council for Tettenhall. Consequently, legal advice had been sought from a QC.

Kevin O'Keefe, Director of Governance reported on the advice received. The crux of the issue was whether there had been sufficient consultation during the review. The QC's advice was that the consultation had been sufficient and he did not suggest any Page 3

amendments to the proposed recommendations. He did not consider that a referendum was necessary, given the consultation already undertaken.

Cllr Andrew Johnson drew the Advisory Group's attention to the options and legal implications sections of the report and to the advice from the QC. He also reported that a conclusion from the consultations was that the majority of residents would favour a parish council that delivered necessary services but the vast majority would not be willing to pay the increased costs. Given the level of support for the Council holding a referendum on whether to implement a parish council he felt that the outcome of a vote would not be in doubt.

Cllr Wendy Thompson reported that she felt that there had been sufficient publicity about the CGR. There was also no doubt about there being a feeling of wanting more independence, or a strong feeling against having a parish council model. However, when residents considered the costs involved they became less supportive. The issue of costs were considered carefully and in an area where a lot of people are on low incomes she was not surprised with the outcome.

Other members of the Advisory Group agreed that from the results of the consultations and survey work, the recommendation not to proceed with implementing a parish council for the wards on Tettenhall Regis and Tettenhall Wightwick was the right decision.

Cllr Stephen Simkins added that the Council should not lose sight of the feelings of identity and pride that residents of Tettenhall Regis and Tettenhall Wightwick have in their area, and it should not forget those who participated in the review.

Cllr Roger Lawrence commented that he was not opposed to parish councils. It needed to be recognised that there were issues regarding the costs and sustainability of service provision. He also referred to the Council's 2017 Local Government Association peer review that recommended the Council do more work on community governance which tied into some of the feedback from the review.

The Chair invited Cyril Randles from the Tettenhall Neighbourhood Forum to comment. He stated that he was disappointed but not surprised with the outcome which he accepted. He added that there was a feeling that not enough representation of local views were getting through at the moment and that there was a latent demand for local views to be heard.

Resolved:

- That it be recommended to the Council that it should not implement a parish council for the wards of Tettenhall Regis and Tettenhall Wightwick, based on the outcomes of the community governance review.
- That it be noted that the outcomes of the citywide community governance review, together with proposed recommendations for Council to consider, would be reported to the Advisory Group in September 2017.

Agenda Item No: 5

CITY OF WOLVERHAMPTON COUNCIL

Special Advisory Group

8 September 2017

Report title Community governance review

Cabinet member with lead

responsibility

Councillor Andrew Johnson

Resources

Key decisionNoIn forward planNoWards affectedAll

Accountable director Kevin O'Keefe, Governance

Originating service Democratic Services

Accountable employee(s) Martyn Sargeant Head of Democratic Services

Tel 01902 555045

Email martyn.sargeant@wolverhampton.gov.uk

Report to be/has been

considered by

n/a

Recommendation for action or decision:

The Advisory Group is recommended to:

1. Review the results of the citywide community governance review consultation.

Recommendation for noting:

The Advisory Group is asked to note:

1. The proposals for further work to explore how the Council can more effectively communicate with and engage local communities.

1.0 Purpose

1.1 To provide an update on the progress of the community governance review in regards to the rest of the city, following the decision not to proceed with the implementation of a parish council for the two Tettenhall wards.

2.0 Background

- 2.1 The Council received a formal request for a community governance review, specifically in relation to Tettenhall Wightwick and Tettenhall Regis, to which it has a statutory obligation to respond. As the request met the legislative criteria for triggering a review, the Council agreed to undertake a community governance review during 2017. The review was in two parts a specific review focused on the two Tettenhall wards and a wider review looking at the city as a whole.
- 2.2 A principal authority can initiate a community governance review of its own volition or in response to a petition from local electors. Guidance from the government in 2010 recommended that a community governance review should take place every ten to 15 years. A review should consider the arrangements for parish councils (including, where they are already in existence, whether they should be discontinued) with the objective of ensuring that local government arrangements are 'effective and convenient' as well as reflecting 'the identities and interests of the community in that area'.
- 2.3 The working timetable agreed by the advisory group was as follows:

Date	Activity
Oct 2016	Draft terms of reference submitted to Special Advisory Group for approval.
Nov 2016	Terms of reference submitted to Council for approval.
Oct 2016 – Jan 2017	Preparation of detailed project plan, consultation documents and costs.
Jan 2017	Approval of consultation documents by Special Advisory Group.
Feb – April 2017	(a) Web consultation in respect of city-wide community governance review.(b) Local consultation in respect of Tettenhall community governance options.
April – May 2017	Survey fieldwork (to be carried out by professional market research organisation).
May – June 2017	Preparation of final report and recommendations.
June 2017	Consideration of report and recommendations by Special Advisory Group.
July 2017	Consideration of report and recommendations by Council.

NB: because it was not possible to appoint a survey contractor after the first tender exercise, the fieldwork was delayed. Consequently, the Tettenhall fieldwork concluded at the end of May and the work across the rest of the city in mid-June.

2.4 At its meeting on 7 July, the Special Advisory group reviewed the outcomes from consultation in Tettenhall about the possibility of implementing a parish council in that area. Its subsequent recommendation to Council was not to proceed with a parish council, which was agreed by the Council at its meeting on 19 July. This report therefore focuses on the citywide element of the review.

3.0 The Council's consultation

- 3.1 In February 2017, the Council published an information booklet online that explained the reasons for the community governance review and outlined how residents and other interested parties could contribute to it. Copies of the booklet were also provided in libraries and to a range of community groups.
- 3.2 As part of the initial consultation, the Council promoted an online survey, both through the information booklet and its own publicity (e.g. via social media). There were only 52 responses to the survey and, of these, 70% lived in Tettenhall. There were also no responses from seven wards (Blakenhall, Ettingshall, Fallings Park, Graiseley, Heath Town, Merry Hill and Wednesfield South). The headlines from the survey should therefore be treated with caution, as they are unlikely to be representative of views across the city.
- 3.3 The principal headlines from the survey were:
 - 38% of respondents rated existing community governance arrangements as ineffective, with 42% rating them effective, and 20% unsure.
 - The majority of respondents felt Councillors could improve community leadership by supporting more community groups and holding more meetings.
 - 32% of respondents said a neighbourhood forum would improve community governance in their area; 30% favoured a parish council; and 17% said better access to Councillors.
 - 72% would be unwilling to pay additional council tax to support a community governance structure like a parish council.

4.0 Professional fieldwork

4.1 During the phase two consultation, Ipsos MORI conducted an online survey across the city to gather a representative sample of responses. The survey used the Council's database of email addresses, drawn from those who have signed up for the Council's 'My Account' service, and broke down responses by parliamentary constituency to provide a more localised understanding of views.

- 4.2 Overall, there were just over 700 responses, with 29% from Wolverhampton north-east, 50% from Wolverhampton south-west, and 20% from Wolverhampton south-east. The higher response rate in south-west was probably due to the community governance review booklet having been delivered to homes in Tettenhall, resulting in greater levels of awareness of the process.
- 4.3 The key findings from the survey were as follows:
 - 71% of residents were happy with the area in which they live, and 53% were satisfied with the way the Council runs things. The table below breaks this down by constituency:

	North-east	South-east	South-west
Satisfaction with local area	71%	51%	80%
Satisfaction with Council	49%	59%	45%

- Residents are more inclined to think that current governance arrangements in their area do not adequately represent the views of local people.
- A majority of residents do not feel well-informed by the Council (59%), whilst over two-thirds do not feel well-informed by their local Councillor.

	North-east	South-east	South-west
Well-informed by Council	61%	56%	64%
Well-informed by Councillors	62%	71%	74%

- There is a small majority in favour of 'softer' community governance models, where community-led groups can influence policy and service delivery. This was fairly consistent across the three constituency areas, with around 52-55% support.
- There was no majority support for 'harder' models, such as a parish council.
 Again, this was fairly consistent across the three areas, at about a quarter of respondents in favour.
- There were mixed levels of satisfaction with various Council services, with the most positive feedback received about parks, open spaces and allotments (62% rating them good or better) and keeping the area clear of litter (42% rating good or better). The most negative feedback was about traffic calming measures (37% rating them bad or very bad) and CCTV and public toilets (both rated as bad or very bad by 21% of respondents). However, there were high levels of 'don't know' or 'not relevant' responses for each of these three services (22%, 46% and 55% respectively).

5.0 Taking the community governance review forward

5.1 It is clear from the Ipsos MORI survey results that there is scope for the Council and Councillors to engage more effectively with communities across the city. This supports

two of the recommendations of the 2017 Local Government Association peer review, specifically:

- (1) Strengthen the connection between city leadership and community leadership at a neighbourhood level.
- (2) Develop a stronger and more consistent communication on the social value outcomes and impact for Wulfrunians.
- 5.2 In light of this, it is proposed to undertake further work with local communities to:
 - Understand the nature of any shortcomings in communication.
 - Explore how the Council and Councillors could communicate more effectively going forward, identifying residents' preferred modes.
 - Analyse any differences across local areas (e.g. there is a significant difference in satisfaction between those who live in Wolverhampton south-east, and those who live in other parts of the city).
 - Assess and refine the Council's existing methodology for surveying residents.
- 5.3 The nature of this more focused analysis should yield useful qualitative information to build on the data provided by the community governance review, which will help the Council develop appropriate responses to both the community governance review and the peer review.

6.0 Financial implications

- 6.1 There were two significant elements of cost associated with the review. Expenditure in the region of £14,000 was incurred in the production and postage of the review guide and a further £36,000 was spent on the consultation work undertaken by Ipsos MORI. These have been funded from the £50,000 budget set aside for community governance review. In addition to this £3,000 has now been incurred in legal costs. This cost will be offset by underspends forecast across Democratic Services.
- 6.2 The costs of any further work undertaken with local communities to understand and improve communication processes will be funded from the £159,000 corporate marketing budget held by Corporate Communications.

[GE/31072017/Y]

7.0 Legal implications

7.1 Under the Local Government and Public Involvement in Health Act 2007, decisions on whether to implement parish council arrangements and the associated electoral provisions were delegated to principal authorities, with due regard to the views of local people. This legislation was updated in the Legislative Reform (Community Governance Reviews) Order 2015.

[TS/26072017/Q]

8.0 Equalities implications

8.1 As there are currently no changes arising from the community governance review, there is no requirement for an equality analysis.

9.0 Environmental implications

9.1 There are no environmental implications arising from this report.

10.0 Human resources implications

10.1 There are no human resources implications arising from this report.

11.0 Corporate landlord implications

11.1 There are no corporate landlord implications arising from this report.

12.0 Schedule of background papers

Report to the Special Advisory Group, 7 July 2017: *Community Governance Review* http://wolverhampton.moderngov.co.uk/documents/s47461/Community%20Governance%20Review.pdf

Report to the Special Advisory Group, 2 May 2017: Community Governance Review update

http://wolverhampton.moderngov.co.uk/documents/s41448/Community%20Governance%20 Review%20Update.pdf

Report to the Special Advisory Group, 13 January 2017: *Community Governance Review – draft consultation document*

http://wolverhampton.moderngov.co.uk/ieListDocuments.aspx?Cld=165&Mld=5971&Ver=4

Report to the Special Advisory Group, 21 October 2016: *Community Governance Review* http://wolverhampton.moderngov.co.uk/ieListDocuments.aspx?Cld=165&Mld=5968&Ver=4